# ERASMUS+ en Fédération Wallonie-Bruxelles

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The use of and the relationship with the press

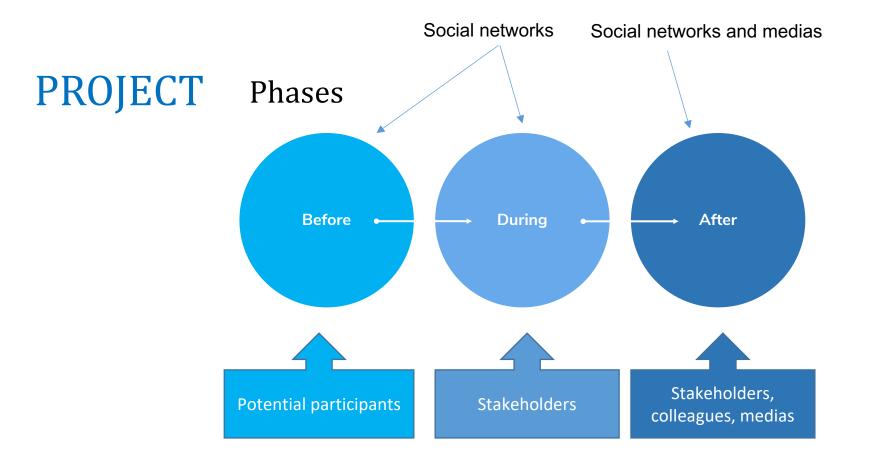


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# STARTING POINT

Identify your target







### Is there a communication director in the room?



Reality check : You are all involved in your communication and that of your project



## Individual-media





### PHASES

# Before

Promote the activity, recruit candidates, promote registration

# During

Talk about the project, highlight successes, share relevant information for stakeholders

## After

Inform the outcome of the project, highlight the successes, thank the stakeholders, make widely known the benefits of the project





**BEFORE** Promote the activity, recruit candidates, promote registration



# Understand and use the power of social media



I'm eating a donut



I like donuts



Here's a vintage photo of my donut



Here, I'm eating a donut



#### During

Talk about the project, highlight successes, share relevant information for stakeholders

Targets

**Communication channels** 





# Showcasing the website

Put in place the winning conditions to be seen



### Optimize your SEO

Start a blog ...

and feed it regularly by inserting lots of good keywords and relevant links!

# Why? Because Google will love you more

# Because you will generate traffic

Because who says traffic says interaction with potential customers



Create a dialogue with your targets

Why? By publishing articles, you will provoke reactions and interactions

You allow your community to share



Do not forget to feed general social networks

Why? Your Facebook page is also a showcase for your successes, news, updates

The microblogging (Twitter) allows to highlight your expertise with influencers and people interested in your project



# Like, share and other sharing tools #hashtag

Viral marketing often starts with social media: modern word-of-mouth

The advantage of the web:

- easy to measure (Click threw rate, conversion, Google Analytics)
- also because we can track (cookies)
- allows geo-marketing



### The rise of temporary content

Stories (ephemeral ads) and live video are becoming more popular on Instagram, Snapchat and Facebook

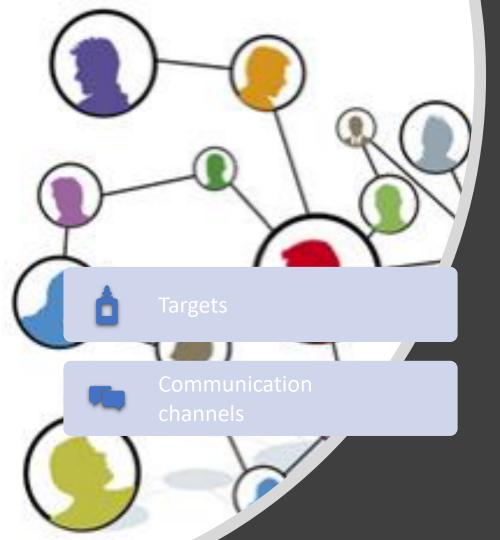


In order to share experiences, more and more project developers are using these tools



Watch out for the media review: screenshots?





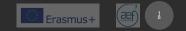
#### AFTER

Talk about the project, highlight successes, share relevant information for stakeholders



### Importance of press relations

- The press relations sector is the most important sector of communications when you need to create a buzz around a project
- In press relations, most of the work consists in spreading information and preparing the various press events (interviews, press conferences, launches, etc.)



### Public Relations 360

- Now, PR work is essential to both mainstream media and social media.
- PR 360: capacity of reaching all media (traditional and social).
- With common and distinct messages (adapted to each channel).

### How to work with journalists

# Journalists ARE NOT in the service of press officers

The press officers are there to INFORM the media and influencers



### Journalists love



### Exclusivities





# The news that affects people





### Journalists also love...



Novelty and perspective



Access to sources and places



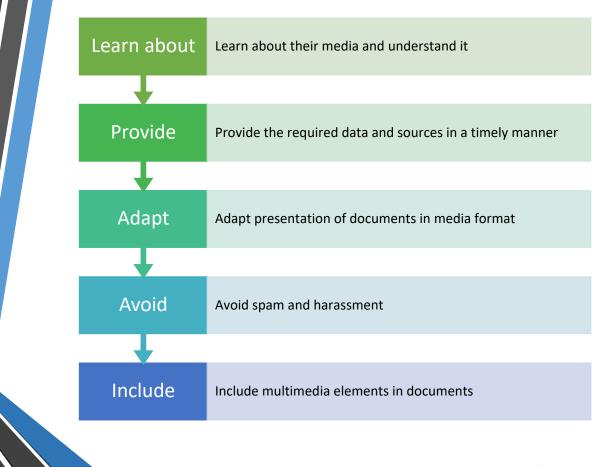


### Journalists hate

- To be handled
- To be manipulated
- Press conferences poorly organized
- Or any form of interference : "Can I see your story before it's published?"

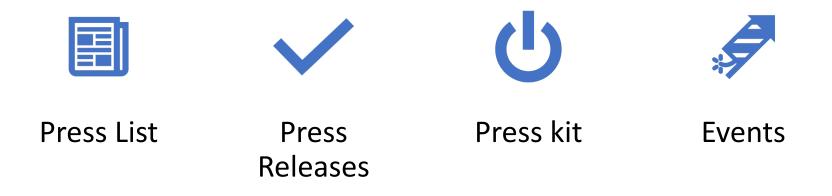


How to build better relationships with journalists





### Your Toolkit





#### Press List

•The press list is the bible of any press relations specialist



### How to build a press list

Identify the different categories (daily newspapers, weeklies, magazines, radios, televisions), web and traditional

#### Identify the key persons

Identify the journalists in your sector

Think local and national



### Press Kit

- Press release summarizing the information
- Datasheet
- Biography of the key stakeholders
- Photos on a digital support
- Any other pertinent information



### Press release

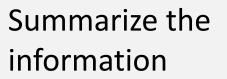


### **Information Tool**



# Serves as a reference for interviews









#### Press Release

- Subject (title)
- Source
- First paragraph ("lead")
- Content of the press release



#### Press Release

- Basic rules to follow :
  - 1. One pager
  - 2. Logo
  - 3. Date
  - 4. Catchy Title
  - 5. The 5 W.
  - 6. A good resume
  - 7. Source and reference number



- Much less mass mailings but ... "Hello exclusivity and personalized approach;
- It is now the quality of the contact book that takes precedence over its thickness.
- A press operation must be surgical and focused on a relationship of trust between the journalist, the influencer and the relationist ".

# The hyper-personalization of public relations

### The final word

"Transparency, honesty and relevance of the relations will be at the heart of this work which is based on human relations".





